



FAQ

MCE Contra Costa

CHOOSE FROM 33%, 50%, OR 100% RENEWABLE ENERGY

Starting this April, residents and businesses in Concord, Danville, Martinez, Moraga, Oakley, Pinole, Pittsburg, San Ramon and unincorporated Contra Costa County will have more renewable, locally controlled energy service with MCE at lower rates than PG&E, or they can choose another option.

YOUR SERVICE OPTIONS



MCE Light Green | 50% RENEWABLE

Take no action and start saving automatically in April.



MCE Deep Green | 100% RENEWABLE

Eliminate your electricity-related carbon footprint by opting up to 100% California renewable energy.



PG&E | 33% RENEWABLE

You can choose to opt out and continue purchasing energy from PG&E.

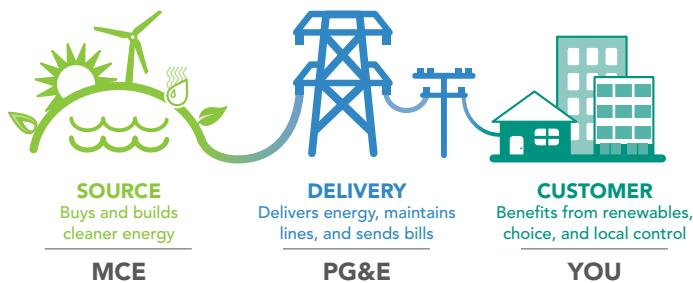
How does MCE affect electricity services for Contra Costa residents and businesses?

Aside from having access to more renewable energy, not much will change. Residents and businesses can choose 50–100% renewable energy from MCE, a local public agency. MCE customers continue to enjoy the same reliable electricity service, with PG&E delivering power, maintaining the wires, and providing billing and gas services.

With MCE's Light Green service option, at least half of the electricity you purchase is generated by renewable resources. Residents and businesses may also opt up to MCE's Deep Green 100% renewable energy, or opt out and choose PG&E's 33% renewable energy.

WE'RE HERE TO ANSWER YOUR QUESTIONS!

HOW MCE WORKS



Does MCE cost less than PG&E?

Yes. MCE's 50% renewable electricity **costs less** than PG&E's 33% renewable electricity. Typical customers will save between 2–5% (3% on average) with MCE, depending on their rate class. MCE has reduced rates the past two years in a row.

Discount programs such as CARE, FERA, and Medical Baseline are unaffected by enrollment; these customers receive the same discount with MCE as they would with PG&E.

For detailed rates and cost comparisons visit: mceCleanEnergy.org/rates

Are MCE's rates more stable than PG&E's?

Yes. While PG&E historically changes rates 3–5 times a year, MCE has never changed its rates more than once a year.

Do CARE, Medical Baseline, and other discount programs continue with MCE service?

Yes. Discount programs, like CARE and FERA, and Medical Baseline, are unaffected by MCE. Customers in these programs do not need to re-enroll nor take any further action.

Will my billing service change?

No. PG&E will continue to send one monthly bill. Instead of one fee that combines charges for the delivery and generation of your electricity, the bill will show separate charges — one for electric delivery (provided by PG&E and highlighted below in blue) and one for electric generation (provided by MCE and highlighted below in green). **MCE's generation rates simply replace the generation charges you currently pay to PG&E;** they are not an additional charge.

ENERGY STATEMENT		Account No: 0123456789-0
		Statement Date: 04/23/2018
		Due Date: 05/14/2018
Service For: DEE P. GREENE 123 MAIN ST. CONCORD, CA 94518	Your Account Summary	
	Amount Due on Previous Statement \$135.57	
	Payment(s) Received Since Last Statement -135.57	
	Previous Unpaid Balance \$0.00	
	Current PG&E Electric Delivery Charges \$82.45	
	MCE Electric Generation Charges 38.06	
	Current Gas Charges 16.58	
Questions about your bill? 24 hours per day, 7 days per week Phone: 1-866-743-0335 www.pge.com/MyEnergy	Total Amount Due by 05/14/2018	\$137.09

Is MCE's power supply more renewable than PG&E's?

Yes, considerably! MCE's power supply contains a higher portion of renewable resources like solar, wind, bioenergy, and geothermal. According to the most recent California Energy Commission Power Content Labels, MCE's Light Green service is 55% renewable compared to PG&E's 33% renewable service. MCE's board has elected not to procure energy from nuclear sources.

Why am I enrolled in MCE if I don't opt out?

Local Community Choice Aggregation (CCA) programs, like MCE, are required by state law to be the primary electricity provider for the communities they serve, rather than existing investor-owned utilities like PG&E. For this reason, customers may opt out of MCE to purchase their electricity from PG&E's power supply.

Which communities does MCE serve?

MCE has been serving Bay Area electric customers since 2010. Today nearly 255,000 customers in Marin and Napa Counties, and the cities of Benicia, El Cerrito, Lafayette, Richmond, San Pablo, and Walnut Creek are buying

more renewable energy from MCE. Concord, Danville, Martinez, Moraga, Oakley, Pinole, Pittsburg, San Ramon, and unincorporated Contra Costa County will also be enrolling with MCE in April.

What kind of organization is MCE and who controls it?

MCE is a local, not-for-profit, public agency directly controlled by its member communities — like Contra Costa County. Formed by the public to buy cleaner power and re-invest ratepayer dollars locally, MCE always prioritizes the interests of its customers. MCE's Board of Directors are democratically elected leaders from each community MCE serves and are not paid for their role with MCE. In consultation with MCE's staff, the Board determines MCE's rates, policies and programs in meetings that are open to the public. The following elected leaders are MCE's newest Board members and represent the values of their respective communities: Mayor Edi Birsan (Concord), Supervisor Federal Glover (Contra Costa County), Councilmember Lisa Blackwell (Danville), Mayor Rob Schroder (Martinez), Mayor Dave Trotter (Moraga), Councilmember Sue Higgins (Oakley), Councilmember Maureen Toms (Pinole), Vice Mayor Peter Longmire (Pittsburg), and Councilmember Scott Perkins (San Ramon).

How is MCE funded?

Like PG&E, MCE is funded by electricity ratepayers through their monthly energy purchases. MCE is not funded by taxpayers. A cornerstone to MCE's mission is to redirect ratepayer dollars back to local economies, and reinvest in its communities by providing low, stable rates. MCE also supports local workforce development through renewable energy projects within its service area, and partnering with community-based organizations to help expand energy savings programs.

MCE has allocated \$155,000 for solar rebates to low-income customers. Over 7 million gallons of water have been saved through MCE's Energy Efficiency Program. And in California, MCE's new, renewable energy projects — such as a 10.5 megawatt solar project in Richmond — have supported over 2,800 jobs to date, including union jobs.

WHAT DOES MCE OFFER CONTRA COSTA?

- » **Ability to choose** your electricity provider and service
- » **Lower cost** — typical customers pay 2–5% less per month for MCE's Light Green service than for PG&E
- » **Environmental benefits** from renewable energy sources
- » **Local control** through a Board of Directors of elected officials representing each member community
- » **Community investment** through local renewable development projects, including a new 10.5 MW solar farm in Richmond
- » **Support of over 2,800 green collar, California jobs** through contracted power and energy efficiency projects
- » **Energy efficiency programs** to help small businesses and multifamily properties save money and energy